

Report to: **Cabinet**

Date: **15 November 2006**

By: **Director of Adult Social Care**

Title of report: **Commission for Social Care Inspection (CSCI) Inspection of Older People's Services – Action Plan**

Purpose of report: **To inform the Cabinet of the action plan supporting the recommendations from the CSCI Inspection of Older Peoples Services.**

---

## **RECOMMENDATION**

**The Cabinet is recommended to:**

- 1. note the outcome of the CSCI Inspection of Older People's Services presented to the Cabinet on 15 November 2006; and**
  - 2. agree the action plan in response to the CSCI Inspection of Older People's Services**
- 

### **1. Financial Appraisal**

1.1 The action plan can be delivered within existing resources.

### **2. Background and Supporting Information**

2.1 An inspection of social care services for older people took place between 5 and 16 June 2006. The inspection was carried out by two inspectors.

The objective of the inspection was to evaluate:

- East Sussex County Council's implementation of national and local objectives relating to older people's social care needs; and
- The quality of service outcomes experienced by users and carers.

2.2 The inspection aimed to support local change and development. Inspection findings are also integral to the assessment of performance of the council.

2.3 Attached at **Appendix 1** is the Action Plan which addresses the recommendations made in the CSCI Inspection report.

### **3. Conclusion and Reasons for Recommendation**

3.1 The Inspection of older people's services provides a welcome opportunity to further improve services within East Sussex. The action plan, in response to the recommendations made by the CSCI Inspectors, is a key document in the improvement process. It is, important, therefore that the action plan be agreed by the Cabinet and a review and monitoring process established.

KEITH HINKLEY  
Director of Adult Social Care

Contact Officer: Samantha Carr, Interim Head of Performance & Engagement  
Tel No. 01273 482115

Local Member(s): All

#### BACKGROUND DOCUMENTS

CSCI Inspection Report: This document must remain confidential until the CSCI report has been presented to Cabinet in November 2006.